§ 762.143

- (1) For standard eligible and CLP lenders, the servicing action must be approved by the Agency in writing.
- (2) For standard eligible and CLP lenders, the transferee must apply for a loan in accordance with §762.110, including a current appraisal, unless the lien position of the guaranteed loan will not change, and any other information requested by the Agency to evaluate the transfer and assumption.
- (3) PLP lenders may process transfers and assumptions in accordance with their agreement with the Agency.
- (4) Any required security appraisals must meet the requirements of §762.127.
- (5) The Agency will review, approve or reject the request in accordance with the time frames in §762.130.
- (6) The transferee must meet the eligibility requirements and loan limitations for the loan being transferred, all requirements relating to loan rates and terms, loan security, feasibility, and environmental and other laws applicable to a applicant under this part.
- (7) The lender will use its own assumption agreements or conveyance instruments, providing they are legally sufficient to obligate the transferee for the total outstanding debt. The lender will provide the Agency copies of any agreements executed to carry out the servicing action.
- (8) The Agency approves the transfer and assumption by executing a modification of the guarantee to designate the party that assumed the guaranteed debt, the amount of debt at the time of the assumption, including interest that is being capitalized, and any new loan terms, if applicable.
- (9) The lender must give any holder notice of the transfer. If the rate and terms are changed, written concurrence from the holder is required.
- (10) The Agency will agree to releasing the transferor or any guarantor from liability only if the requirements of \$762.146(c) are met.

[64 FR 7378, Feb. 12, 1999, as amended at 66 FR 7567, Jan. 24, 2001; 69 FR 44579, July 27, 2004]

§ 762.143 Servicing distressed accounts.

(a) A borrower is in default when 30 days past due on a payment or in viola-

- tion of provisions of the loan documents.
- (b) In the event of a borrower default, SEL and CLP lenders will:
- (1) Report to the Agency in accordance with §762.141.
- (2) Determine whether it will repurchase the guaranteed portion from the holder in accordance with §762.144, if the guaranteed portion of the loan was sold on the secondary market.
- (3) Arrange a meeting with the borrower within 15 days of default (45 days after payment due date for monetary defaults) to identify the nature of the delinquency and develop a course of action that will eliminate the delinquency and correct the underlying problems. Non-monetary defaults will be handled in accordance with the lender's note, loan agreements and any other applicable loan documents.
- (i) The lender and borrower will prepare a current balance sheet and cash flow projection in preparation for the meeting. If the borrower refuses to cooperate, the lender will compile the best financial information available.
- (ii) The lender or the borrower may request the attendance of an Agency official. If requested, the Agency official will assist in developing solutions to the borrower's financial problems.
- (iii) The lender will summarize the meeting and proposed solutions on the Agency form for guaranteed loan borrower default status completed after the meeting. The lender will indicate the results on this form for the lender's consideration of the borrower for interest assistance in conjunction with rescheduling under §762.145(b).
- (iv) The lender must decide whether to restructure or liquidate the account within 90 days of default, unless the lender can document circumstances that justify an extension by the Agency.
- (v) The lender may not initiate foreclosure action on the loan until 60 days after eligibility of the borrower to participate in the interest assistance programs has been determined by the Agency. If the lender or the borrower does not wish to consider servicing options under this section, this should be documented, and liquidation under §762.149 should begin.

- (vi) If a borrower is current on a loan, but will be unable to make a payment, a restructuring proposal may be submitted in accordance with §762.145 prior to the payment coming due.
- (c) PLP lenders will service defaulted loans according to their lender's agreement.

[64 FR 7378, Feb. 12, 1999, as amended at 72 FR 63297, Nov. 8, 2007]

§ 762.144 Repurchase of guaranteed portion from a secondary market holder.

- (a) Request for repurchase. The holder may request the lender to repurchase the unpaid guaranteed portion of the loan when:
- (1) The borrower has not made a payment of principal and interest due on the loan for at least 60 days; or
- (2) The lender has failed to remit to the holder its pro-rata share of any payment made by the borrower within 30 days of receipt of a payment.
- (b) Repurchase by the lender. (1) When a lender is requested to repurchase a loan from the holder, the lender must consider the request according to the servicing actions that are necessary on the loan. In order to facilitate servicing and simplified accounting of loan transactions, lenders are encouraged to repurchase the loan upon the holder's request.
- (2) The repurchase by the lender will be for an amount equal to the portion of the loan held by the holder plus accrued interest.
- (3) The guarantee will not cover separate servicing fees that the lender accrues after the repurchase.
- (c) Repurchase by the Agency. (1) If the lender does not repurchase the loan. the holder must inform the Agency in writing that demand was made on the lender and the lender refused. Following the lender's refusal, the holder may continue as holder of the guaranteed portion of the loan or request that the Agency purchase the guaranteed portion. Within 30 days after written demand to the Agency from the holder with required attachments, the Agency will forward to the holder payment of the unpaid principal balance, with accrued interest to the date of repurchase. If the holder does not desire repurchase or purchase of a defaulted

loan, the lender must forward the holder its pro-rata share of payments, liquidation proceeds and Agency loss payments.

- (2) With its demand on the Agency, the holder must include:
- (i) A copy of the written demand made upon the lender.
- (ii) Originals of the guarantee and note properly endorsed to the Agency, or the original of the assignment of guarantee.
- (iii) A copy of any written response to the demand of the holder by the lender.
- (iv) An account to which the Agency can forward the purchase amount via electronic funds transfer.
- (3) The amount due the holder from the Agency includes unpaid principal, unpaid interest to the date of demand, and interest which has accrued from the date of demand to the proposed payment date.
- (i) Upon request by the Agency, the lender must furnish upon Agency request a current statement, certified by a bank officer, of the unpaid principal and interest owed by the borrower and the amount due the holder.
- (ii) Any discrepancy between the amount claimed by the holder and the information submitted by the lender must be resolved by the lender and the holder before payment will be approved by the Agency. The Agency will not participate in resolution of any such discrepancy. When there is a discrepancy, the 30 day Agency payment requirement to the holder will be suspended until the discrepancy is resolved.
- (iii) In the case of a request for Agency purchase, the Agency will only pay interest that accrues for up to 90 days from the date of the demand letter to the lender requesting the repurchase. However, if the holder requested repurchase from the Agency within 60 days of the request to the lender and for any reason not attributable to the holder and the lender, the Agency cannot make payment within 30 days of the holder's demand to the Agency, the holder will be entitled to interest to the date of payment.
- (4) At the time of purchase by the Agency, the original assignment of